



# Forgewood Housing Co-operative Ltd 2006



## Christmas Newsletter 2006

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## Office Closure & Emergency Contact Numbers

The Co-op will close at 12.30pm on Friday 22 December 2006 and we will re-open at 9am on Thursday 4 January 2007. Please keep the following telephone numbers handy as you may need them during the holiday period.

Any gas central heating faults: Telephone **SALTIRE FACILITIES MANAGEMENT LTD** on 0845 606 1555 (24 hrs)

Any other emergency repairs: Telephone **MAINTENANCE AND PROPERTY CARE** on 01236 624100 (24 hrs)

Gas leaks: Telephone **NATIONAL GRID GAS plc** (formerly TRANSCO) on 0800 111 999 (24 hrs)

Loss of power supply: Telephone **SCOTTISH POWER** on 0845 27 27 999

Loss of water supply **SCOTTISH WATER** 0845 601 8855

If you have a pre payment gas or electricity meter and have lost supply to one of them because of low credit, you must make appropriate arrangements to ensure it is topped up.

You may be charged if you call out an engineer

Please also note that if your central heating is faulty and you have contacted Saltire, you should request temporary heating facilities if the repair to your gas central heating system cannot be rectified urgently.



## Bin Uplift

### \*\*\*Important Information\*\*\*

As Christmas day and New Years day fall on a Monday this festive season, bins will be uplifted on the Saturday before.

This means you will be required to leave your bin out by 7am on Saturday 23 December 2006 and by 7am on Saturday 30 December 2006.

The Council also informed the Co-op that they will collect extra refuse on these days, providing it is properly placed in bags and tied. They will also uplift cardboard and boxing in this separate collection. Please note it will not be the normal collection lorry that will uplift extra refuse.





## Caretaker Cover

While the Co-op will be closed over the festive period, our caretaker (Billy Gibb) will provide a service on Wednesday 27 December 2006 and Tuesday 2 January 2007.

On these days Billy will ensure litter is uplifted as normal and will provide salt in colder weather if necessary.

“Please make proper use of the skip service to avoid the charges made by North Lanarkshire Council for Special Uplifts”

## Skip Delivery

The skip is currently being delivered every 4 weeks and is usually available between 8.30am and 12.30pm. Dates and locations for the skip are as follows, and you must be careful if you use the facility.

Wed 20 December 2006 - Corner of Davaar Drive/Dinmont Crescent

Wednesday 17 January 2007 - Corner of Fife/Lorne Drive

Wednesday 14 February 2007 - Entrance to new houses at Ashton Street

Wednesday 14 March 2007 - Side of Forgewood nursery

Fridges and freezers cannot be placed in the skip and should be reported separately to NORTHLINE on 01698 403110 or contact the Co-op and we will pass on the details.

## Registered Tenant Organisation

Our RTO have been established for some time now, and have contributed a lot to Co-op activity.

New members are welcome and anyone who wishes to find out more about the group should contact Paul Lennon at the office for further information



## Membership of the Co-op

The Co-op always encourages active membership, and this is available to any residents aged 16 or over at a one cost of £1. If you apply to become a shareholder (member) you are entitled to elect at our annual general meetings and can even stand for election to our management committee.

Please contact the office for an application for share membership if you or a family member is interested in being involved with the Co-op.



## Rent Payments

This time of year can be expensive for a lot of us, and we would like to raise awareness on rent arrears. It is very important that rent payments are met on time, particularly over the holiday period coming. Rent arrears can lead to legal action being taken against tenants, and the Co-op wishes to refrain from this. If you are experiencing difficulties in paying rent, we can help! If we are unable to the financial advice we would like to, we will certainly make appointments with any of the following agencies to try and alleviate any financial difficulties: Citizens Advice Bureau, Debt Counselling, Money Advice, Income Maximiser, Welfare Rights etc. Please do not ignore correspondence you may receive regarding rent arrears. We would also like to point out that the Co-op does **not** operate a rent free fortnight

## Housing Lists



The Co-op is continuing to promote access to its housing lists. If you know of anyone who may be interested in applying for housing with the Co-op please contact the office for assistance.

Application forms can also be downloaded from our website at [www.forgewoodcoop.org.uk](http://www.forgewoodcoop.org.uk).

## Home Contents Insurance

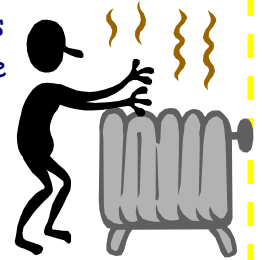
All tenants of Registered Social Landlords like the Co-op are encouraged to take out a house contents insurance scheme of some sort to protect themselves in the event of fire, theft, flood etc.

The Scottish Federation of Housing Associations operates a scheme designed specifically for Co-op and Housing Association tenants, and a leaflet is enclosed with rates. Anyone interested should contact the SFHA Diamond Insurance Scheme on the number provided.

## Keeping Warm in Winter

Every year around this time, the Co-op provides all of our residents with useful information on protecting themselves during cold periods.

We have enclosed a leaflet this year, and hope it may be of use to some of our customers.



## Dogs

It is evident that certain dogs are not being kept under proper control and supervision and we have received complaints about dog fouling, and dogs being aggressive towards residents. If you are aware of any dog owner who is allowing their dog to foul common parts, please contact the dog warden (Sandra) on 01698 403110. You should also advise the Co-op. The Co-op will also take action against any tenant who is not properly controlling their pets and we ask anyone to contact the office if they wish to discuss these issues further.



# Seasons Greetings

## Our Management Committee

John Burton, Chairperson  
Alan Thomson, Vice Chair  
William Muir, Secretary  
James Barr, Treasurer  
William Blakeway  
Sharon Bonner  
Caroline Brown  
Bernadette Burns  
Moyra Cullen  
Margaret Fraser  
Margaret Gower  
John McAvoy  
Charlie Millar  
David Wood  
Isabella Stevenson

## Staff Information

As you may be aware, the Co-op shares staff with Garrion People' Housing Co-op in Wishaw and cover is provided by all staff to both offices. The current staff set up is:

John Mulholland, Director  
Cathy Brien, Depute Director  
Paul Lennon, Housing Manager  
Susan Kane and  
Sharon O'Rourke Housing Officers  
Kevin Plunkett, Clerical Assistant  
Rod Hall, Maintenance Consultant  
Billy Gibb, Caretaker  
Jim Murphy, Maintenance Assistant  
Garry King, Warden,  
Law View Sheltered Housing Complex, Overtown  
Ann Wilson, Relief Warden

## Useful Telephone Numbers

Community Police	01698 483009	Benefits Agency	01698 483500
Crimestoppers	0800 555 111	Job Centre	01698 483500
Scottish Water	0845 601 8855	Council Tax	01698 403170
Housing Benefit Northline :	01236 758040 Bulk Uplifts, Pest Control, Abandoned Vehicles, Roads and Lighting Graffiti Removal, Dog Warden <b>Contact: 01698 403110</b>		



The management committee and staff of the Co-op would like to wish all of our residents a Merry Christmas and a Happy New Year.

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Motherwell  
ML1 3XD

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Email [enquiries@forgewoodcoop.org.uk](mailto:enquiries@forgewoodcoop.org.uk)

[www.forgewoodcoop.org.uk](http://www.forgewoodcoop.org.uk)

