

# Forgewood Housing Co-operative Ltd

Spring 2007 Newsletter — 4 April 2007



## Inside this issue:

Garden Competition

Office Closure

Emergency Numbers

Bin Uplift

Rent Increase

Tenant Satisfaction

Annual Gas Servicing

Membership

Skip Delivery

Staff Update

Website Information

Committee

Useful Numbers

Environmental Issues

## Garden Competition

Now that the growing season has started, we will again be looking at awarding prizes to the best kept gardens in the estate. We will also take into consideration back court areas, as we know some residents make extra effort in the upkeep of these parts, and also the most improved garden areas. Regular inspections will be taking place to look at all areas in the estate, so please ensure any ground which you have exclusive use of, is kept in a good condition at all times.

The landscape contract has commenced for 2007 and Land Engineering will carry out the grounds maintenance work for the co-op for the third year. If your grass was being cut previously by the contract, then this will continue for this year.



## Office Closure

The Co-operative will be closed on the following dates due to public holidays:-

**Friday 6th April and Monday 9th April 2007**

**Monday 7th May 2007**

**Friday 25th May and Monday 28th May 2007**

Should you require any assistance during the public holidays please find below a list of emergency contact numbers.

## Emergency Contact Numbers

**Saltire 0845 606 1555**

Gas central heating repairs

**Maintenance & Property Care 01236 624100**

All other emergency repairs

**National Grid Transco 0800 111 999**

Gas leaks

**Scottish Power 0845 272 7999**

Loss of electricity supply

**Scottish Water 0845 601 8855**

Loss of water supply or problems with mains water supply



## Bin Uplift

The bin uplift due for Easter Monday will take place one day earlier (Sunday 8th April 2007) and your bin should be out for 7.00am for collection. Recycle bin collection as below:-

### *Blue Bins (paper only)*

Fridays - 27th April, 25th May, 22nd June & 20th July

### *Brown Bins (garden waste)*

Thursdays - 5th & 19th April, 3rd, 17th & 31st May,  
14th & 28th June, 12th & 26th July

Once again your bin must be out for collection by 7.00am and strictly used for the waste intended. Leaflets which have already been issued to everyone with these bins are available at the office for your information.



*"If you pay your rent by Standing Order ensure you inform your bank of this increase"*

## Rent Increase

The Co-op's rent was increased by 5.65% on 1st April 2007. Every tenant was sent a letter in February 2007 explaining the rent setting process. Please ensure that you have increased payments accordingly. Anyone paying by standing order should note that it is their responsibility to inform the bank of the increase.

Please also note that if you are having difficulty in paying your rent you should approach the office. You will be offered advice and assistance as well as a realistic repayment arrangement being set up to reduce arrears outstanding.

## Tenant Satisfaction Survey

The Co-op recently commissioned Research Resource to undertake a survey of tenants to provide them with the opportunity to feedback to the Co-op on the services they receive to their home and the neighbourhood. A high percentage of tenants were interviewed and those who took part are thanked for their time.

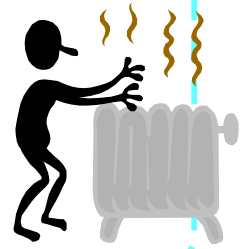
Copies of the final satisfaction survey report are available at the Co-op's office for your information. Please call in if you would like a copy or telephone us and we will arrange to get one sent.



## Annual Gas Servicing

The co-ops annual gas servicing programme is being run on an eight month cycle. We would ask that all tenants within gas centrally heated properties provide access as notified by office staff. If access is not provided please contact office staff to make suitable alternative arrangements.

Failure to provide access may result in entry being forced to your home.



## Membership

We are always actively encouraging membership of the co-op, which costs a one off fee of £1. The membership allows you to observe management committee meetings and vote or stand for election at the Co-op's Annual General Meeting, which is held in September of each year. Applications for membership are available at the co-op's reception or we can drop one off to you on request.

## Skip Delivery

Please see below the schedule for future skip deliveries in the area.

**Wednesday 11 April 2007 – Corner of Fife/Lorne Drive**

**Wednesday 25 April 2007– Entrance to new houses in Ashton Street**

**Wednesday 9 May - Side of Forgewood Nursery**

**Wednesday 23 May– Corner of Davaar Drive/Dinmont Crescent**

**Wednesday 6 June 2007 – Corner of Fife/Lorne Drive**

**Wednesday 20 June 2007– Entrance to new houses in Ashton Street**

**Wednesday 4 July 2007 - Side of Forgewood Nursery**

You must be careful when using the facility, which is usually available between 8.30am and 12.30pm.

## Staff Update

Elaine Hyslop joined the co-op in January 2007. Elaine is a very experienced Housing Officer and has settled in well within both co-op's.

We will also have a full time Maintenance Officer/Clerk of Works in place in April 2007 and hope that this will result in an improved repairs service for all of our customers.

## Website Information

We are continually updating our website with items of interest for people of all ages including links to other useful websites. If you have access to the internet why don't you visit us at the addresses below:-

Forgewood Housing Co-op

[www.forgewoodcoop.org.uk](http://www.forgewoodcoop.org.uk)

Garrion People's Housing Co-op

[www.gphc.org.uk](http://www.gphc.org.uk)

Bridges Housing Association

[www.bridgesha.org.uk](http://www.bridgesha.org.uk)



## Registered Tenant Organisation

We have promoted the Forgewood Registered Tenant Organisation for sometime now and can confirm that new members are still welcome to come and join. The RTO contribute to the Co-op actively and meet monthly. Meetings are normally at 5.00pm in the Co-op's office but this can change to suit the needs of the group.

There are currently seven members and anyone interested in getting involved is asked to contact the office where we will be happy to assist.

## Committee

Please find below an up to date list of our Management Committee:-

John Burton, Chairperson

Margaret Fraser

Alan Thomson, Vice Chair

Bernadette Burns

William Muir, Secretary

Sharon Bonner

James Barr, Treasurer

William Blakeway

David Wood

John McAvoy

Charles Millar.

Moyra Cullen

Margaret Gower

Isabella Stevenson

## Useful Telephone Numbers

Community Police 01698 483009 (Rob Brown)

Crimestoppers 0800 555 111 Job Centre/Benefits Agency 01698 483500

Scottish Water 0845 601 8855 Council Tax 01698 403170

Housing Benefit 01236 758040 Motherwell Police Office 01698 483000

Northline : Bulk Uplifts, Pest Control, Abandoned Vehicles, Roads and Lighting  
Graffiti Removal, Dog Warden  
**Contact: 01698 403110**

Forgewood Housing Co-operative Ltd, 79 Kinloch Drive, Motherwell, ML1 3XD

Opening Hours 9.00am - 4.30pm Monday to Friday

Tel: 01698 263311 Fax: 01698 263399

Email: [enquiries@forgewoodcoop.org.uk](mailto:enquiries@forgewoodcoop.org.uk) Website: [www.forgewoodcoop.org.uk](http://www.forgewoodcoop.org.uk)

This document was created with Win2PDF available at <http://www.win2pdf.com>.  
The unregistered version of Win2PDF is for evaluation or non-commercial use only.  
This page will not be added after purchasing Win2PDF.